

KEITH® WALKING FLOOR® Drive Unit

Limited Warranty

A summary of the warranty conditions are as follows:

- The warranty period is for the first equipment owner only.
- A warranty card must be filled out and returned to KEITH.
- The standard warranty period is for (1) one year for the Drive system (for non-hydraulic components only, such as electrical components, drive frame, cross drives, floor shoes, flooring and components from other suppliers) from date of sale by trailer manufacturer.
- The limited hydraulic warranty period is for (2) two years for the hydraulic parts and components from date of sale by trailer manufacturer.
- The Drive system must be installed by your trailer builder according to recommended KEITH installation instructions and procedures.
- KEITH maintenance and operating procedures have been properly followed.
- In the case of a malfunction, the trailer manufacturer, and KEITH must be informed immediately.

The following issues are not covered by the warranty:

- Malfunction of equipment, or problems caused by equipment, which was not supplied by KEITH.
- Malfunction caused by the use of dirty oil, or oil of the wrong type.
- Malfunction caused by overheated oil: maximum temperature 140 °F [60 °C].
- Malfunction caused by corrosive materials.
- Malfunction caused by overloading or improper use as stated in KEITH manuals.
- Malfunction caused by improper repair work, or repair work which is carried out by third parties.
- Filter elements and components are subject to normal wear-and-tear and are not warranty items.
- Defects in electrical components caused by incorrect connection and/or incorrect voltage levels.

The warranty is void if:

- The Drive system is used for purposes which have not been recommended by KEITH.
- The wet kit is not as recommended in KEITH manuals.
- The Drive system is not installed properly.
- Loads in excess of legal limits are moved as defined in KEITH manuals and operating instructions.
- Hydraulic components are damaged by excessive heat: 140 °F [60 °C].
- Heat damage caused by a bad hydraulic pump on the truck or hydraulic wet kit.
- Damage caused by using an end dump or dump truck wet kit.
- Heat damage caused by not fully opening and closing the ball valve.

Warranty Information:

Two Year Limited Hydraulic Warranty

KEITH Manufacturing Co. hereby warrants, only to the first owner of a new KEITH® Drive system from the factory or selling distributor, that the Drive system hydraulic parts and hydraulic components shall be warranted as free from defects in material and workmanship for a period of two years to the first registered owner from the date of the sale.

This warranty does not cover normal wear and tear, maintenance, or heat damage. It is not to be construed as a service contract.

Owners Obligation: To qualify for warranty coverage, a warranty card must be completed and the equipment must be subject to normal use and service as described in KEITH manuals and warranty information.

Note: *Prevention of excessive heat in the hydraulic system is the single most important factor for long system life. Bad pumps, improper wet kits and hydraulic restrictions cause excessive heat and will damage the hydraulic system. Heat damage will void the warranty.*

One Year Limited Non-Hydraulic Component Warranty

KEITH Manufacturing Co. hereby warrants, only to the first owner of a new **KEITH® Drive system** from the factory or selling distributor that the product (for non-hydraulic components only, such as electrical components, drive frame, cross drives, floor shoes, flooring and components from other suppliers) shall be free from defects in material and workmanship for a period of **one year** after delivery or sale to the first registered owner.

Definition of Normal Use and Service: Normal use and service means the loading and/or unloading of uniformly distributed, non-corrosive material, properly restrained and secured, on properly maintained public roads, with gross vehicle weights not in excess of factory rated capacity. For stationary installations, normal use and service means the conveying of uniformly distributed, noncorrosive materials, with weights not in excess of factory rated capacity.

Sole and Exclusive Remedy: If the product covered hereby fails to conform to the above stated warranty, **KEITH Manufacturing Co.'s** sole liability under this warranty and the owner's sole and exclusive remedy is limited to repair or replacement of the defective part(s) at a facility authorized by **KEITH Manufacturing Co.** This is the owner's sole and exclusive remedy for all contract claims, and all tort claims including those based on the strict liability in tort and negligence. Any defective part(s) must be shipped freight prepaid to the nearest **KEITH North America/South America** facility or nearest **KEITH Europe** facility. Please contact KEITH for additional information on proper locations.

Except As Expressly Set Forth Above, KEITH Manufacturing Co. Makes No Warranties:

Express, implied or statutory, specifically: No warranties of fitness for a particular purpose or warranties of merchantability are made. Further, **KEITH Manufacturing Co.** will not be liable for incidental damages or consequential damages such as, but not limited to, loss of use of the product, damage to the product, towing expenses, attorney's fees and the liability you may have in respect to any other reason.

Tort Disclaimer: **KEITH Manufacturing Co.** shall not have any liability in tort with respect to the products, including any liability based on strict liability in tort and negligence.

If This Warranty Violates Law: To the extent any provision of this warranty, contravenes the law of any jurisdiction, that provision shall be inapplicable in such jurisdiction and the remainder of the warranty shall not be affected thereby.

Warranty Return Policy

1.) Contact **KEITH Manufacturing Co.** at 1-800-547-6161 or TechDept@KeithWalkingFloor.com for a "Returned Goods Authorization" (RGA) number before returning any item for repair or replacement. The following information is needed to ensure parts are returned as quickly as possible.

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| a. Company name | e. Part number |
| b. Contact name | f. Quantity |
| c. Address | g. Reason for return |
| d. Phone number | h. Customer's account number |

2.) Prior approval and a RGA number is needed when returning any unused product for credit. Make sure the RGA number is on the outside of the shipping carton and all paperwork is included. Return all material on a Freight Prepaid Basis.